

Jason Wong

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EDUCATION

Seminole State College of Florida

Sanford, Florida, April 2019

Associates of Science, Media Design. (GPA:3.8)

Specialization in Interactive Media and Web Development.

Seminole State College of Florida

Sanford, Florida, April 2019

Technical Certificate, Web Development. (GPA:3.8)

Specialization in front-end and back-end development and design.

Seminole State College of Florida

Sanford, Florida, May 2017

Technical Certificate, Digital and Interactive Media Design.

Specialization in digital interactive development and design.

EXPERIENCE

Print Production Lead

Onlinelabels.com, Sanford, Florida

April 2016 - Present

Managed a team of three. Led the creative direction of print related projects. Gathered and documented design requirements and communicated with clients and vendors. Created wireframes for improved production processes. Designed interface for improved user experience for customer service department. Oversaw a 25% increase in monthly revenue.

Prepress Manager

Onlinelabels.com, Sanford, Florida

April 2013 - April 2016

Managed artwork intake, quality assurance and approval. Trained additional staff in prepress process. Created and designed interface to decrease production time. Introduced additional product lines per market research. Communicated with programming staff to address bottlenecks.

Senior Customer Service Team Lead

Onlinelabels.com, Sanford, Florida

April 2009 - April 2013

Prototyped and designed new products. Managed escalated client calls for junior representatives. Addressed emails and phone calls associated with website product line. Oversaw high value accounts and clients to ensure quality standards.

SKILLS

Design

Wireframing

Customer Service

Sketching and Storyboarding

SCRUM / AGILE

Project Management

Data Analysis and Research

Data Visualization and Review

Visual Communication

Voice Over / Voice Acting

Graphic Design

Technical

Photoshop, Illustrator, Creative Cloud, Invision, Adobe XD, Sketch, HTML, CSS, Wordpress, Adobe Premiere, javascript, jquery, Google Docs, MS Office, Adobe Premiere, VS Code, Brackets, Codepen,

HONORS

Presidents List 2016, 18', 19'

Seminole State College

Summa Cum Laude

Seminole State College

Digital Media Club

Seminole State College

ACTIVITIES

Interests

SCUBA, Soccer, Travel, Culture, AIGA, Hurling, French language, Mediterranean Cuisine, Swimming, Conservation, Marine Zoology, Toastmasters, Completing Cuphead to 100%.